



## Your privacy

The Fund is administered by us along with our service provider, Mercer Outsourcing Australia Pty Ltd (Mercer). We collect, use and disclose personal information about you in order to manage your superannuation benefits and give you information about your super. We may also use it to supply you with information about the other products and services offered by us and our related companies. If you do not wish to receive marketing material, please contact us on 1300 13 44 33.

Our Privacy Policies are available to view at [reisuper.com.au](http://reisuper.com.au) or you can obtain a copy by contacting us on 1300 13 44 33.

If you do not provide the personal information requested, we may not be able to manage your superannuation.

We may sometimes collect information about you from third parties such as your employer, a previous super fund, your financial adviser, our related entities and publicly available sources.

We may disclose your information to various organisations in order to manage your super, including your employer, our professional advisers, insurers, our related companies which provide services or products relevant to the provision of your super, any relevant government authority that requires your personal information to be disclosed, and our other service providers used to assist with managing your super.

In managing your super your personal information will be disclosed to service providers in another country, most likely to Mercer's processing centre in India. Our Privacy Policies list all other relevant offshore locations.

Our Privacy Policies set out in more detail how we deal with your personal information and who you can talk to if you wish to access and seek correction of the information we hold about you. It also provides detail about how you may lodge a complaint about the way we have dealt with your information and how that complaint will be handled.

If you have any other queries in relation to privacy issues, you may contact us on 1300 13 44 33 or write to our Privacy Officer, GPO Box 4303, Melbourne VIC 3001.

## Step 2 – Date of final direct debit from your account

**Please note that this date cannot be less than four business days from the date this request is submitted.**

Final payment date: Day   Month   Year

## Step 3 – Details of the account currently being debited

I request to cease my current direct debit from my account conducted with:

Name of institution

Branch

Account name

BSB    -

Account number



## Step 4 – Sign the form

By signing this form I:

- request to cease my current direct debit according to the details specified above
- acknowledge that if I wish to start direct debit payments again in the future, I will be required to complete and submit a new direct debit request
- further acknowledge that if my request is received less than four business days before my next nominated deduction date, the cancellation may not be actioned until the following deduction date. I understand that this may result in a fee(s) being charged by my financial institution if insufficient funds are available
- acknowledge that this direct debit arrangement is governed by the terms of the direct debit request service agreement
- have read and understood this form
- understand and consent to my information being collected, disclosed and used in the manner set out in this form.

To action your direct debit cancellation request the signatures of all account holders are required if you have a joint financial institution account:

Signature

Date   /   /

Signature

Date   /   /

**Please return your completed form to REI Super, GPO Box 4303, Melbourne, VIC 3001.**

